

E

EXHIBIT E

CROSS CONNECTS

Cross Connects

MGC collocates in more than 250 ILEC central offices in five states. Integral to MGC's collocation strategy is its ability to provision a cross-connect from the ILEC main distribution frame to MGC's collocated equipment. Without this connection, MGC would not be able to provide local voice and data services through its own facilities. The Commission has defined the local loop in the following manner:

The local loop network element is defined as a transmission facility between a distribution frame (or its equivalent) in an incumbent LEC central office and an end user customer premises.¹

To maximize competitive opportunities to deploy advanced services, to minimize unnecessary litigation, and to minimize opportunities for the uneconomic imposition of non-cost based charges on carriers using a UNE entry strategy, the Commission's existing loop definition must be modified in several ways.

First, MGC believes that the existing loop definition must be modified to explicitly include cross connects. Simply put, loops do not work if not cross-connected.

Furthermore, the cross-connect should only be charged to the CLEC on a per use basis.²

As mentioned above, MGC purchases loops from five separate ILECs. All ILECs from whom MGC purchases loops, charge separately for the cross-connect. The cross-connect should be factored into the TELRIC price of the loop and not charged separately. The practice of charging a CLEC for a cross-connect is particularly offensive in GTE territory

¹ 47 C.F.R. §51.319

² MGC purchases loops from five ILECs. Only GTE charges MGC for the capability of providing a loop. Specifically, GTE charges MGC for the number of cross-connects MGC has the capability of provisioning when it purchases a loop. In essence, GTE will charge MGC \$2.10 per cross-connect. This equates to a

where GTE charges MGC a non-TELRIC rate for cross-connects. In addition, GTE requires MGC to pay for the capability of providing a loop over a cross-connect rather than merely paying for the cross-connect when it is used to provision a loop. (See Exhibit 1) The effect of this practice is that GTE requires MGC and other CLECs to pay a recurring charge for the capability of provisioning a loop through collocation. In MGC's case, GTE has attempted to bill MGC for more than ten times the amount of cross-connects it has actually provisioned. This practice is patently anti-competitive. Accordingly, it is imperative that the Commission promulgate rules that include cross-connects as part of the provisioned loop.³

situation where MGC is paying for 672 cross-connects when it may be only actually using 100 of the cross-connects to provision loops.

³ In the typical scenario, MGC collocates an access node which has the initial capability of provisioning 672 loops. As mentioned above, MGC pays to connect the access node to the GTE main distribution frame as a Non Recurring charge for building collocation. In this example, it costs MGC an additional \$1,350.72 per month to be able to have the capability of provisioning a loop. MGC collocates in over 40 GTE central offices so this monthly recurring fee becomes a substantial barrier and to prices MGC away from lower profit margin residential service.

Scott Sarem

From: Scott Sarem
Sent: Sunday, July 25, 1999 6:36 PM
To: Scott Sarem
Subject: FW: Cross Connect proposed settlement

EXHIBIT E4

> -----Original Message-----

> From: John Peterson [SMTP:john.peterson@telops.gte.com]
> Sent: Monday, July 19, 1999 1:28 PM
> To: SSarem@mgccom.com
> Cc: 'enselby@wenet.net'; John Martin; Elaine Lustig; John Peterson;
> Laura Schneider; Randy Vogelzang; Steve Roosa
> Subject: RE: Cross Connect proposed settlement
>
> Scott,
>
> When GTE and AT&T negotiated the California agreement, there was a clear
> understanding between the parties that collocation as defined in the
> agreement would be purchased out of GTE's Federal Interstate Access
> Tariff. Although there were several issues that were arbitrated before
the
>
> California PUC regarding collocation (i.e. equipment that AT&T could
> collocate, reservation of space, interconnection of equipment between
two
> CLECs in GTE offices) there were no unresolved issues regarding rate
> structure and rate application.
>
> The contract language expresses the intent of the parties. MGC adopted
> this agreement. GTE's position is based on the intent of the parties as
> supported by language in the contract and the federal tariff.
>
> The contract clearly outlines that when MGC purchases a loop, the loop
is
> the communications path from the customer demarcation point to the Main
> Distribution Frame (MDF).
>
> Attachment 2, Section 3-3.1
>
> A "Loop" is a transmission facility between the main
> distribution frame (cross-connect), or functionally comparable
> piece of equipment in a GTE end office or wire center to a
> demarcation, connector block or network interface device at a
> customer's premises.
>
> The federal tariff clearly outlines that when MGC purchases a cross
> connect, the cross connect provides the communications path between
GTE's
> main distribution frame and MGC's transmission equipment. Section 5.1.1
of
>
> GTE's Federal Tariff provides the description for the cross connection
> charge. The cross connection charge applies per connection ordered by
> MGC. Rates are listed in Section 5.10 of the tariff. The number of
cross
> connects ordered from MGC's transmission equipment to GTE's MDF provides
> the number of "hot" terminations on the MDF that loops can be connected
> to.
>

> I believe that both our contract and the Federal Tariff are quite clear
on
>
> these points. MGC has yet to present any arguments to refute the GTE
> position.
>
> I'm out of town until Friday. I would be more than willing to have a
> conference call on Friday, if MGC has any new information to present on
> this issue. Otherwise, it would not be productive to have the call and
> MGC would be better served taking whatever legal remedies you feel
> appropriate.
>
> John Peterson
>
>
> -----
> Original Text
> From: "Scott Sarem" <SSarem@mgcicorp.com>, on 7/18/99 7:18 PM:
> John:
>
> Does your e-mail message of July 17, 1999 confirm that GTE is
exclusively
> relying on the quoted interconnection contract language as well as the
GTE
> tariff language?
>
> Please advise.
>
> Thank You,
>
> Scott Sarem
>
> > -----Original Message-----
> > From: John Peterson [SMTP:john.peterson@telops.gte.com]
> > Sent: Saturday, July 17, 1999 2:18 PM
> > To: Scott Sarem; SSarem@mgcicorp.com
> > Cc: 'enselby@wenet.net'; John Martin; Kent Heyman; Elaine Lustig;
> John
> > Boshier; John Peterson; Laura Schneider; Randy Vogelzang; Steve Roosa
> > Subject: RE: Cross Connect proposed settlement
> >
> > Scott,
> >
> > My e-mail of July 13, 1999 provides the basis for GTE assessing the
> cross
> > connect charge for each DS0, DS1, and DS3 cross connect that MGC has
> > ordered. When MGC orders this service, MGC is ordering from GTE's
> > Interstate Tariff FCC No. 1. The tariff provides the description of
the
>
> > cross connect, and clearly outlines that the charge applies per
> > connection. The cross connect provides the communications path
between
> > GTE's MDF and MGC's transmission equipment. If MGC elects to order
more
> > cross connects than is necessary for terminations at GTE's MDF, that
is
> a
> > business decision MGC makes when the service is ordered.
> >
> > If you have any other questions, please let me know.
> >
> > Sincerely,
> >

> > John Peterson
> > 972-718-5988
> > 972-719-1519 Fax
> > -----
> > Original Text
> > From: "Scott Sarem" <SSarem@mgcicorp.com>, on 7/15/99 7:45 PM:
> > To: smtp["Scott Sarem" <SSarem@mgcicorp.com>], John
> > Peterson@CARMKTS.CC@TXIRV
> > Cc: smtp["enselby@wenet.net" <enselby@wenet.net>], smtp["John
Martin"
> > <JMartin@mgcicorp.com>], smtp["Kent Heyman" <KHeyman@mgcicorp.com>],
> > Steve
> >
> > Roosa@CARMKT.CMS@CATOK, Randy Vogelzang@GC.CSRM@TXIRV, Laura
> > Schneider@CARMKTS.CC@TXIRV, John Boshier@CPM.CNAS@TXIRV, Elaine
> > Lustig@GC.REGOPS@CATOK
> >
> > John/Laura:
> >
> > Please let MGC know if the language GTE is relying on in the
> > interconnection
> > agreement to charge MGC the \$2.00 cross-connect fee for cross-connects
> > that
> > are not connected to a loop and are not being used is exclusively in
> > Section
> > 32.1 of the interconnection agreement and attachment 3 section 2.2.1.1
> > of
> > the interconnection agreement. If GTE is relying on any other
> > provisions
> > in
> > the interconnection agreement please advise MGC no later than Monday
> > July
> > 19, 1999. Otherwise, MGC will rely on the below e-mail as GTE's legal
> > theory for charging MGC in the manner it has charged MGC for
> > cross-connects.
> >
> > Best Regards,
> >
> > Scott Sarem
> > Assistant Vice President, Regulatory Affairs
> > MGC Communications, Inc.
> > (702) 310-4406
> >
> > -----Original Message-----
> > > From: Scott Sarem
> > > Sent: Wednesday, July 14, 1999 9:17 AM
> > > To: 'john.peterson@telops.gte.com'; Scott Sarem
> > > Cc: 'enselby@wenet.net'; John Martin; Kent Heyman; 'Elaine
> > > Lustig';
> > > 'John Boshier'; 'Laura Schneider'; 'Randy Vogelzang'; 'Steve Roosa'
> > > Subject: RE: Cross Connect proposed settlement
> > >
> > > John:
> > >
> > > After reviewing the below e-mail, MGC would like some clarification.
> >
> > MGC
> > > does not necessarily agree that the terms and conditions of GTE's
> > > Federal
> > > tariff govern or resolve the dispute between MGC and GTE. However,
in
> >
> > a
> > > effort to understand GTE's position, MGC would like GTE to clarify

> which
> > > portions of its Federal tariff support the notion that MGC must pay
a
> > > recurring charge for a cross-connect that is not connected to a loop
> and
> > > is not being used.
> > >
> > > As mentioned several times before, MGC would like to work, in good
> > faith,
> > > with GTE to resolve this dispute. Therefore, please provide MGC
with
> > the
> > > basis of GTE's tariff claim so that MGC may more accurately evaluate
> > GTE's
> > > position.
> > >
> > > Best regards,
> > >
> > > Scott Sarem
> > > Assistant Vice President, Regulatory Affairs
> > > MGC Communications, Inc
> > > (702) 310-4406
> > >
> > > -----Original Message-----
> > > From: John Peterson [SMTP:john.peterson@telops.gte.com]
> > > Sent: Tuesday, July 13, 1999 4:47 PM
> > > To: SSarem@mgcicorp.com
> > > Cc: 'enselby@wenet.net'; John Martin; Kent Heyman; Elaine
> > > Lustig; John Boshier; John Peterson; Laura Schneider; Randy
Vogelzang;
> > > Steve Roosa
> > > Subject: re: Cross Connect proposed settlement
> > >
> > > Scott,
> > >
> > > You had suggested that we have a conference call tomorrow at
2:00
> > pm
> > > PST
> > > to discuss the cross connect ADR. If you find this is
necessary
> > > after
> > > reviewing my response, please let me know. Laura and I are
> > available
> > > for a
> > > call.
> > >
> > > This is in response to your proposed settlement to the
> Alternative
> > > Dispute
> > > Resolution (ADR) you initiated on February 24, 1999 with GTE
> > > regarding
> > > cross connect charges that have been billed by GTE but payment
> has
> > > been
> > > withheld.
> > >
> > > I have reviewed your proposal and offer the following response:
> > >
> > > The General Terms and Conditions, paragraph 32.1 of our
> > > interconnection
> > > agreement require GTE to offer Ancillary Functions to MGC in
> > > accordance
> > > with the terms and conditions of the agreement. Attachment 3 to

> the
>>> agreement lists collocation as one of the ancillary functions
>>> embodied in
>>> the agreement. Collocation is defined in Attachment 3 as the
> right
>>> of MGC
>>> to obtain dedicated space in GTE's serving offices and to place
>>> equipment
>>> in this space to interconnect with the GTE network or obtain
> access
>>> to
>>> unbundled network elements.
>>>
>>> Attachment 3, paragraph 2.2.1.1 specifies that MGC will pay for
>> such
>>> space
>>> as set forth in GTE's applicable collocation tariff. Section
> 5.1.1
>>> of
>>> GTE's Federal Tariff provides the description for the cross
>>> connection
>>> charge. A cross connect provides the communications path
between
>>> GTE's
>>> main distribution frame (MDF) and MGC's transmission equipment.

>> The
>>> cross
>>> connection charge applies per connection. Rates are listed in
>>> Section
>>> 5.10 of the tariff. For the state of California, the DSO, DS1,
> and
>>> DS3
>>> rates are \$2.00, \$5.00, and \$39.45 per month.
>>>
>>> The monthly recurring rates for the DSO, DS1, and DS3 cross
> connect
>>> elements represent the labor and material costs to terminate
the
>>> customer's cable from the collocation equipment to a GTE
network
>>> service.
>>> The cross-connect is composed of the following costs:
> termination;
>>> wire/cable; land and buildings expense factor and a billing and
>>> collection
>>> cost. When this tariff was filed with the FCC, the prices were
>>> supported
>>> pursuant to Section 61.49 of the FCC's rules.
>>>
>>> MGC has elected to order cross connects under the terms and
>>> conditions of
>>> the parties interconnection contract and GTE's Federal Tariff.
> The
>>> tariff
>>> is very clear that rates apply on a per connection basis. These
>>> connections have been provisioned, at MGC's request, based on
> what
>>> MGC has
>>> ordered.
>>>
>>> MGC has approximately 37,000 DSO level cross connects serving
>>> approximately 8,000 working loops. This represents a margin
that

> > > imposes
 > > > significant cost on MGC that could be avoided by managing the
 > > margin
 > > >
 > > > between working loops and provisioned cost connects. GTE has
 > > > offered to
 > > > disconnect, at no additional charge, to an MGC determined
 margin
 > of
 > > > cross
 > > > connects. This action would reduce MGC's cost and conserve
 space
 > > on
 > > > GTE's
 > > > MDF.
 > > >
 > > > GTE is appropriately applying the terms, conditions, and rates
 of
 > > > the
 > > > parties interconnection contract and GTE's Federal Tariff.
 > > Although
 > > > GTE's
 > > > approach may be different from other ILECs that MGC does
 business
 > > > with,
 > > > this is the approach GTE uniformly applies to CLEC customers.
 > GTE
 > > > has 142
 > > > completed collocations in 68 central offices in California for
 > all
 > > > CLECs.
 > > > The terms, conditions, and rates for these collocations,
 > including
 > > > provisioning of cross connects is uniformly applied to all
 CLECs
 > > > ordering
 > > > services from GTE's Federal Tariff.
 > > >
 > > > GTE considers this issue a billing dispute that MGC has
 escalated
 > > to
 > > >
 > > > Alternative Dispute Resolution. My understanding is that MGC
 has
 > > > withheld
 > > > payment on all cross connect billing initiated by GTE. I would
 > > > recommend
 > > > that MGC move quickly to request disconnection of cross
 connects,
 > > by
 > > >
 > > > office, to establish a more reasonable margin between
 provisioned
 > > > cross
 > > > connects and forecasted loop growth. GTE would also request
 that
 > > > MGC pay
 > > > for the cross connect services that have been provisioned where
 > > > payment
 > > > has been withheld.
 > > >
 > > > Sincerely,
 > > >
 > > > John Peterson

>>> 972-718-5988
>>> 972-719-1519 Fax
>>> -----
>>> Original Text
>>> From: "Scott Sarem" <SSarem@mgcicorp.com>, on 7/9/99 11:29 AM:
>>> To: Laura Schneider@CARMKTS.CC@TXIRV, John
>> Peterson@CARMKTS.CC@TXIRV
>>> Cc: smtp["enselby@wenet.net" <enselby@wenet.net>], smtp["John
>>> Martin"
>>> <JMartin@mgcicorp.com>], smtp["Kent Heyman"
>> <KHeyman@mgcicorp.com>],
>>>
>>> smtp["Rick Heatter" <RHeatter@mgcicorp.com>]
>>>
>>> John/Laura:
>>>
>>> This e-mail is to confirm our conversation yesterday concerning
> the
>>> pending
>>> cross-connect dispute resolution. As discussed, MGC has
proposed
>> to
>>> only
>>> pay for those cross-connects it has used rather than the
>>> cross-connects it
>>> has the ability to eventually use at the contract rate.
>>> Alternatively,
>>> MGC
>>> has proposed that on a retrospective basis to pay for all
>>> cross-connects,
>>> whether or not used on a cost basis rather than the \$2.10
> contract
>>> rate.
>>> On
>>> a prospective basis, MGC will only pay for those cross-connects
> it
>>> uses.
>>>
>>> The cost basis for MGC's second proposal is the \$0.16 per cross
>>> connect
>>> cost
>>> found in the CPUC's staff submission in the OANAD proceeding
for
> a
>>> voice
>>> grade cross-connect in Pacific Bell Territory. Because I have
> not
>>> personally signed the confidentiality agreement in the GTE
> portion
>>> of
>>> OANAD,
>>> I cannot have access to the GTE price. However, unless I
receive
> a
>>> waiver
>>> from GTE's legal counsel, I cannot use that information for
>>> settlement
>>> purposes. Presumably, GTE's cost for provisioning voice grade
>>> cross-connects in central offices does not differ greatly from
>>> Pacific
>>> Bell
>>> in California.
>>>
>>> This issue was submitted to GTE on February 24, 1999. It was

not
 > > > resolved
 > > > within the time frame provided in the interconnection agreement
 > due
 > > > to
 > > > scheduling conflicts on both sides as well as staff changes by
 > GTE
 > > > (Doug
 > > > Inscho, the GTE representative assigned to MGC's issues, left
 the
 > > > contract
 > > > compliance group in March 1999). However, in the spirit of
 good
 > > > faith
 > > > negotiations, MGC has agreed to not pursue a legal remedy until
 > > > July
 > > > 15,
 > > > 1999 and pursue a settlement with GTE on the cross-connect
 issue.
 >
 > > >
 > > > As discussed yesterday, the deadline for a settlement is
 > Wednesday
 > > > July 14,
 > > > 1999. If MGC and GTE cannot agree on a settlement by that date,

 > > MGC
 > > > will
 > > > be
 > > > forced to pursue a legal remedy. To this end, MGC has retained
 > the
 > > > service
 > > > of attorney Earl Nicholas Selby in the event it is forced to
 > pursue
 > > > a
 > > > legal
 > > > remedy.
 > > >
 > > > I look forward to resolving this issue within the agreed to
 > > > timeframes.
 > > >
 > > > Best Regards,
 > > >
 > > > Scott A. Sarem
 > > > Assistant Vice President, Regulatory Affairs
 > > > MGC Communications, Inc.
 > > > (702) 310-4406

F

EXHIBIT F

July 23, 1999

Mr. Jonathan Reel
Common Carrier Bureau Policy Division
Federal Communications Commission Portals
445 12th Street, SW, 5th Floor
Washington, DC 20554
Via Fedex and fax (202) 418-0637

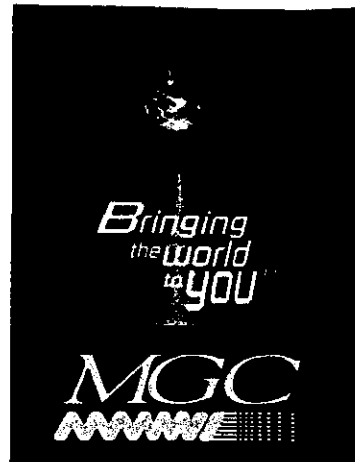
Re: Sub-Loop Unbundling CC Docket Nos. 96-98, 95-185

Jonathan:

Pursuant to our telephone conversation, MGC Communications, Inc. ("MGC"), submits the following information in support of requiring ILECs to provide sub-loop unbundling of local loops.

First, sub-loop unbundling is technically feasible. MGC has attached a drawing of how sub-loop unbundling typically occurs. (See exhibit 1) MGC and other CLECs are collocated in ILEC central offices where they access the unbundled loop. In some cases, ILECs have deployed Integrated Subscriber Line Concentrators ("ISLC") to more efficiently serve certain customers. Generally, these ISLC's or junction boxes or D-4 channel banks are connected to the ILEC central office through a feeder cable. Then, the sub-loop is provisioned through the distribution cable. The sub-loop is provisioned from the ISLC to the customer. The CLEC will have accessed the ILEC ISLC or junction box by provisioning its own feeder cable (transport) from the ILEC central office or any other point. GTE has detailed how it would provision such an arrangement in a letter dated April 16, 1998 to Mark Peterson, MGC's Western Region President from Ellen Robinson, GTE's Director of Wholesale Markets. (See exhibit 2) In that letter, under the heading "UNE loops Served from a GTE Pair gain Location (remote), March 4, 1998)," GTE details how it may provide sub-loops through a D-4 channel bank (another term for an ISLC or a junction box).

Some ILECs may argue that they have no space available at an ISLC or junction box. That simply is not true. MGC is willing to allow the ILEC to manage its connection at the ISLC (much like virtual collocation) and the ILEC may allow CLECs to use ILEC warehoused space for fiber termination (However, fiber termination equipment may not take up more than a shelf or two on an equipment rack). Also, some ILECs may argue that CLECs presence in an ISLC or junction box may interfere with the ILEC network.



LEGAL DEPARTMENT

Kent F. Heyman
Vice President
General Counsel
702.310.8258
kheyman@mgcicorp.com

Richard E. Heatter
Asst. Vice President, Legal
702.310.4272
rheatter@mgcicorp.com

Scott Sarem
Asst. Vice President, Regulatory
702.310.4406
ssarem@mgcicorp.com

Charles Clay
Director, Strategic Relations, Nevada
702.310.5710
ccclay@mgcicorp.com

John Martin
Director, Strategic Relations, California
909.455.1560
jmartin@mgcicorp.com

Marilyn Ash
Legal Counsel
702.310.8461
mash@mgcicorp.com

Tracey Buck-Waish
Legal Counsel
916.392.8990
traceyb-w@email.msn.com

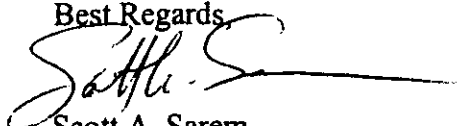
Molly Pace
Manager, Legal Administration
702.310.1024
mpace@mgcicorp.com

Ralphine Taylor
Legal Administrator
702.310.4230
rtaylor@mgcicorp.com

Again, this assertion is flawed based on the recent FCC 706 Ruling (FCC 99-48) in CC Docket 98-147. In that Docket in paragraphs 34 to 36, the Commissions detailed equipment safety requirements that require all CLEC collocated equipment to be NEBS compliant. NEBS compliance creates a presumption of safety to the ILEC network.. Additionally, the Commission ruled that ILECs may not place additional safety standards on CLECs that they do not require of themselves. (See attached excerpts from FCC 99-48 attached as exhibit 3).

This letter is meant to provide support for sub-loop unbundling. If you have nay questions, please do not hesitate to contact me at (702) 310-4406.

Best Regards,

A handwritten signature in black ink, appearing to read "Scott A. Sarem", written over the typed name.

Scott A. Sarem

Asst. Vice President, Regulatory Affairs
MGC Communications, Inc.

cc: Magalie Roman Salas, FCC

July 26, 1999

BY HAND DELIVERY

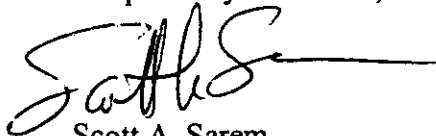
Magalie R. Salas, Secretary
Federal Communications Commission
445 12th Street, S.W., Room TWB-204
Washington, DC 20554

Re: ***Ex Parte***, CC Docket Nos. 96-98, 95-185

Dear Ms. Salas:

Pursuant to Section 1.1206(b)(2) of the Commission's Rules, MGC Communications, Inc. ("MGC") submits this notice, in the above-captioned docketed proceedings, of an oral and written *ex parte* made on July 23, 1999, during a telephone call with Jonathan Reel of the Policy Division of the Common Carrier Bureau. The presentation was made by Scott A. Sarem of MGC. During the meeting the parties discussed MGC's need for sub-loop unbundling and ILECs' ability to provision sub-loops. Pursuant to Sections 1.1206(b)(2), an original and two copies of this *ex parte* notification are provided for inclusion in the public record of the above-referenced proceeding. Please direct any questions regarding this matter to the undersigned.

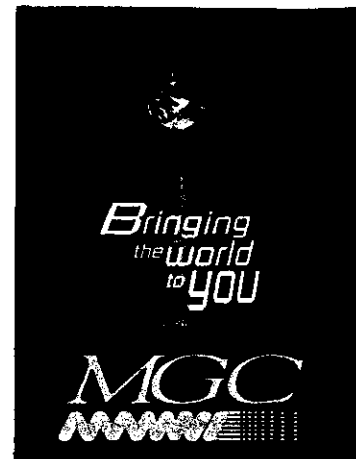
Respectfully submitted,



Scott A. Sarem
Asst. Vice president, Regulatory Affairs
MGC Communications, Inc.

Enclosure

cc: Jonathan Reel via fax (202) 418-0637



LEGAL DEPARTMENT

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John Martin
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Marilyn Ash
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Tracey Buck-Walsh
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Molly Pace
Manager, Legal Administration
702.310.1024
mpace@mgcicorp.com

Ralphine Taylor
Legal Administrator
702.310.4230
rtaylor@mgcicorp.com

EXHIBIT 1

Sub-Loop Unbundling

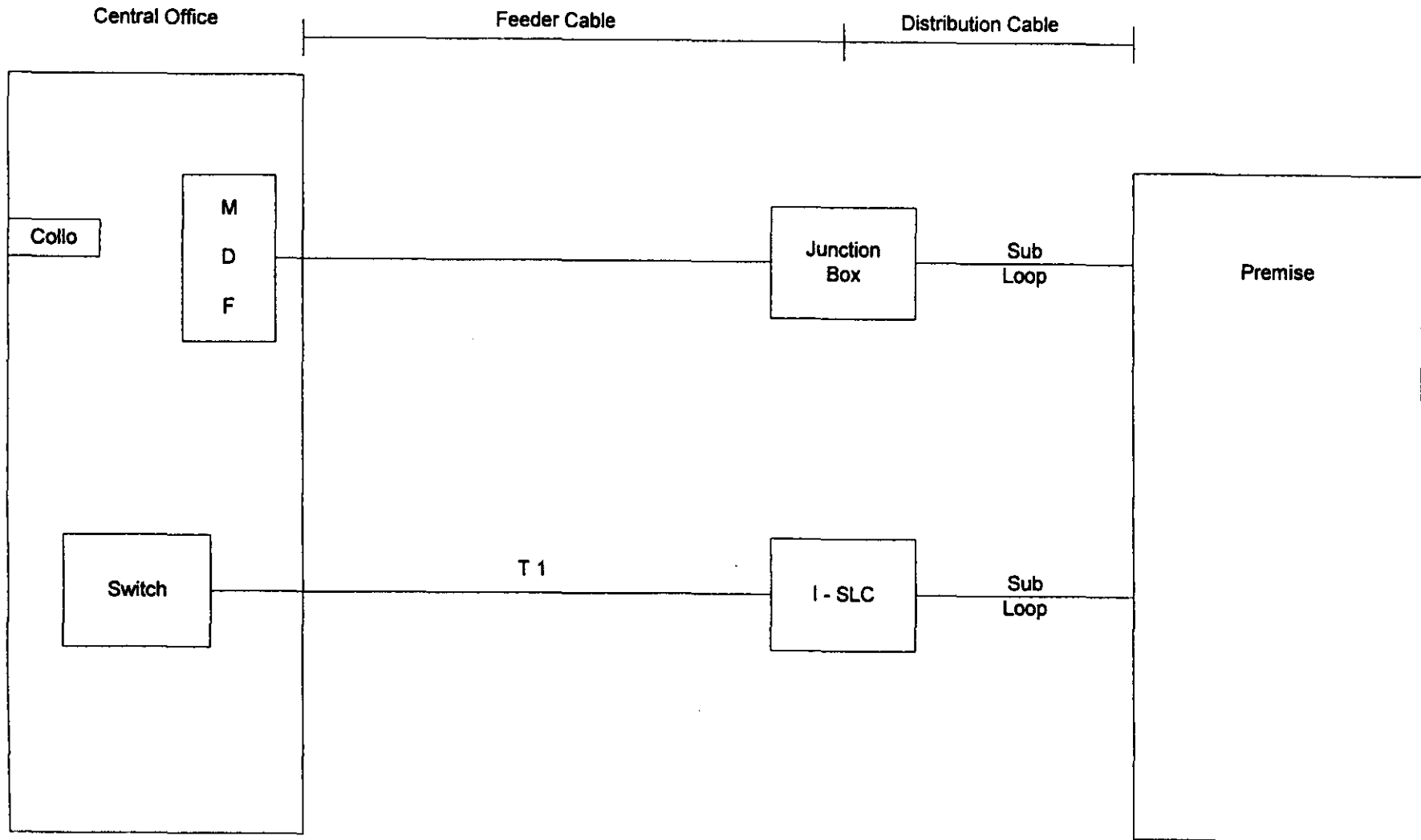


EXHIBIT 2

Ellen Robinson
Director - Wholesale Markets



GTE Network Services

CA500CM
One GTE Place
Thousand Oaks, CA 91362
805 372-8845
Fax: 805 373-6248

April 16, 1998

Mr. Mark Peterson
President - Western Region
3400 Inland Empire Boulevard
Suite 201
Ontario, CA 91764

Dear Mark:

This letter is in response to your correspondence dated March 20, 1998. Each of the issues you described are addressed below.

Provisioning

On April 3, 1998 GTE representatives met with John Boersma and you to review a revised process for provisioning. Larry Walton, Director - Service Fulfillment, explained the VIVID procedures which were implemented last week. Beginning Monday, April 13, VIVID began confirming orders, identify jeopardy and reporting on achieved commitments - jeopardy and due dates missed due to GTE or MGC actions. VIVID will report jeopardies to the NOMC for NOMC rescheduling of the jeopardy. A report will be released daily and will be modified as industry standards are developed. GTE will confirm results based on the VIVID center reports. As Larry explained, the VIVID center is an internal work group which is responsible for coordinating the provisioning process. They are not intended to be a customer contact point; your established contacts will remain the same. Additionally, all DAC-FAC activity will be handled by our Ontario office. This work group will have the training necessary to efficiently process UNE orders. As agreed, MGC will continue to provide GTE a list of orders, including the due date when possible, to ensure we are capturing all order activity.

Mark Heitzman, Manager - NOMC, provided the status on issues related to NOMC order processing. The NOMC representatives were also trained on VIVID procedures last week.

*Changes
to
provisioning
to date*

Mr. Mark Peterson
April 16, 1998
Page 2

These steps will ensure a substantial improvement in our provisioning results; a follow up meeting will be held in May to review results for April.

Parity

GTE's Due Date Policy

Resale:

GTE will provide the same due dates for any and all resale services ordered by a CLEC with the same due date that a GTE retail end user receives in a given geographical area for like and comparable services. These due dates do not apply to any Unbundled Network Element (UNE) service.

UNE Loop Installation Intervals - No Field Visit:

GTE will provide a 3 day standard interval for all CLEC unbundled loops providing POTS for conversions where a field visit is not required. Standard intervals quoted will be based on business days from application date to completion date. UNE loops providing advanced services, i.e. DS1, ISDN, etc. will receive due dates equal to like and similar special services provided to GTE end users.

UNE Loop Installation Intervals - Field Visit:

GTE will use the due date provided by Due Date Manager when available for all UNE POTS loops not behind pair gain devices. If Due Date Manager is not available in a given area, a default of a 5 business day interval will be used.

UNE Loop Installation Intervals - Integrated Pair Gain:

GTE will provide a 5 day standard interval for UNE POTS loops served from a pair gain device where facilities are available. Where existing physical or universal loop carrier does not exist, GTE will notify CLEC within 48 hours of receipt of the order. The CLEC may opt to use the BFR process, a monthly recurring charge, or cancel the order.

The UNE loop behind pair gain procedure is enclosed for your review.

Mr. Mark Peterson
 April 16, 1998
 Page 3

Remote Location Information and Other Network Information

GTE has declined to disclose to MGC the location of pair gain facilities within the network because this information is not available on a global basis. The information becomes available on a circuit by circuit basis only when the LSR is received in the NOMC. ?

The NOMC service representative validates whether the particular UNE loop requested is served behind a pair gain. This data is available on a CSR for California accounts only and is identified as a "070003: CXS DC01:SYS2:CXR" record on the CSR. However, some training may be required to understand the information provided on the CSR.

GTE has investigated MGC's request to provide data on a global basis. The data is not available. Investigation has revealed that the source of the data is available in MARK but would require program modifications to retrieve on a global basis. GTE requires \$3 to \$5 thousand dollars to do an Order Of Magnitude (OOM) to determine total costs to provide data MGC is requesting. If MGC is interested in paying for an OOM review, GTE will consider the review.

GTE is investigating the possibility of providing SAG database information to MGC.

Interim Tracking and Management of MGC Loop Orders to GTE

This process is superseded by the implementation of VIVID procedures.

Non-Recurring Charges

The adaption of the AT&T agreement by MGC is all inclusive. While GTE can not renegotiate pieces of the agreement, we will determine the legal and regulatory flexibility relative to renegotiating a new contract. Kent?

We are committed to providing quality service to our customers and appreciate your willingness to work with us to achieve that goal. If you wish any clarification of the information provided, please contact me at (805) 372-8845.

Ellen Robinson

BR:lan
 Enclosure

**UNE Loops Served From a GTE Pair Gain Location (Remote),
March 4, 1998**

GTE will use the following process for provisioning of UNE Loops behind a pair gain facility:

1. GTE will first use all available, spare physical or pair gain facilities to provision any CLEC request for a UNE loop.
2. Upon exhaust of all available spares, GTE will notify CLEC of the lack of facilities, using the Jeopardy Report.
3. CLEC may choose to cancel the pending order or issue a bonafide request (BFR) to GTE to construct pair gain facilities to complete the provisioning of the UNE loop. In both cases, CLEC must notify the NOMC of their intent by the use of a Supplemental LSR.
4. CLEC will provide a BFR to their Account Manager. After receipt of the BFR, the GTE Account Manager will provide to CLEC a price quote and due date for installation of a D-4 channel bank or similar pair gain for UNE loops. The price quote will be provided within 30 days of receipt of a valid BFR.
5. CLEC may choose to accept or reject the BFR proposal. If rejected, the pending service order(s) for UNE loops for that particular serving location will be canceled.
6. If CLEC chooses to accept the BFR proposal, GTE will construct the pair gain and notify CLEC of the new UNE Loop service order due date by the use of the Jeopardy process. The CLEC D-4 channel bank or pair gain will be dedicated to the CLEC for its own use. GTE will keep assignment control and will own, maintain and repair the D-4 type facility.
7. When the available pair gain facilities for the dedicated CLEC pair gain are exhausted, GTE will follow the above described procedure to notify CLEC.

John

As an alternative to the BFR process, where the CLEC would pay for an entire channel bank, and it would then be dedicated for their use, GTE is willing to offer the option of a Monthly Recurring Charge (MRC) for UNE loops behind pair gains.

A benefit of the MRC option to the CLEC would be that the time frame to process a BFR would be eliminated. There would be no dedicated banks for the CLEC, therefore, in many instances, facilities would be available, as GTE would monitor pair gain fill and use best efforts to install pair gain in advance of anticipated service orders. In some cases, there may be delays in provisioning due to the time frame needed to order and install pair gain, similar to GTE retail end users who order special services provided thru the pair gain.

An additional benefit to the CLEC would be the flexibility that the MRC procedure would allow the CLEC. The CLEC could add and subtract UNE loops by pair gain location without having to invest dollars up front prior to ordering the loops.

The MRC charge for UNE loops will vary by state. This charge varies from around \$9.00 to \$16.00. This charge will be added by the NOMC to every UNE loop served behind pair gain, if the CLEC chooses to use this process in lieu of the BFR process. The CLEC will be notified on the Local Service Confirmation (LSC) of the MRC until such time as the CLEC has the capability to identify end users served by pair gain locations during the preorder process. The MRC on the LSC will allow the CLEC to accept or cancel the service order prior to provisioning.

GTE is offering the CLEC the option of either 1) the BFR process to pay for installation of dedicated pair gains to serve the UNE loops, or 2) the use of an MRC for all loops behind a pair gain. GTE is not willing to offer this option based upon location. This option is CLEC specific.

Should the CLEC choose the MRC process, GTE would need a few weeks to implement the complete procedure.

EXHIBIT 3

Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matters of)
)
Deployment of Wireline Services Offering) CC Docket No. 98-147
Advanced Telecommunications Capability)
)

**FIRST REPORT AND ORDER AND
FURTHER NOTICE OF PROPOSED RULEMAKING**

Adopted: March 18, 1999

Released: March 31, 1999

Comment Date: June 15, 1999

Reply Comment Date: July 15, 1999

By the Commission: Commissioner Furchtgott-Roth dissenting in part and issuing a statement;
Commissioner Powell concurring in part and issuing a statement; Commissioner Tristani issuing a
separate statement.

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construct their own connecting transmission facilities.⁷¹ We sought comment on any additional steps we might take so that competitive LECs are able to establish cross-connects to the equipment of other collocated competitive LECs.

33. We now revise our rules to require incumbent LECs to permit collocating carriers to construct their own cross-connect facilities between collocated equipment located on the incumbent's premises. No incumbent LECs objected specifically to permitting competitive LECs to provision their own cross-connect facilities. Although we previously did not require incumbent LECs to permit collocating carriers to construct their own cross-connect facilities, we did not prevent incumbent LECs from doing so.⁷² Several competitive LECs raise the issue of delay and cost associated with incumbent LEC provision of cross-connect facilities, which are often as simple as a transmission facility running from one collocation rack to an adjacent rack.⁷³ We see no reason for the incumbent LEC to refuse to permit the collocating carriers to cross-connect their equipment, subject only to the same reasonable safety requirements that the incumbent LEC imposes on its own equipment.⁷⁴ Even where competitive LEC equipment is collocated in the same room as the incumbent's equipment, we require the incumbent to permit the new entrant to construct its own cross-connect facilities, using either copper or optical facilities, subject only to the same reasonable safety requirements the incumbent places on its own similar facilities.⁷⁵ Moreover, we agree with Intermedia that incumbent LECs may not require competitors to purchase any equipment or cross-connect capabilities solely from the incumbent itself at tariffed rates.⁷⁶

34. Equipment Safety Requirements. In the *Advanced Services Order and NPRM*, we tentatively concluded that incumbent LECs may require that all equipment that a new entrant places on its premises meet safety requirements to avoid endangering other equipment and the incumbent LECs' networks.⁷⁷ Certain performance and reliability requirements, however, may not

⁷¹ *Id.*

⁷² 47 C.F.R. § 51.323(h)(1).

⁷³ See e.spire Comments at 25-26; ICG Comments at 16-20; Intermedia Comments at 27-28; Texas PUC Comments at 8; Allegiance Comments at 4.

⁷⁴ See *infra* para. 36.

⁷⁵ See Level 3 Comments at 12.

⁷⁶ See Intermedia Comments at 38.

⁷⁷ *Advanced Services Order and NPRM* at para. 134. Incumbent LECs generally require that equipment collocated at their premises complies with Bellcore's Network Equipment and Building Specifications (NEBS). These specifications, which tend to increase the cost of equipment, include both safety requirements (NEBS Level 1), such as fire prevention specifications, and performance requirements (NEBS Levels 2 and 3).

be necessary to protect LEC equipment.⁷⁸ Such requirements may increase costs unnecessarily, which would lessen the ability of new entrants to serve certain markets and thereby harm competition. We tentatively concluded that, to the extent that incumbent LECs use equipment that does not satisfy the Bellcore Network Equipment and Building Specifications (NEBS) requirements, competitive LECs should be able to collocate the same or equivalent equipment. We further tentatively concluded that incumbent LECs should be required to list all approved equipment and all equipment they use.⁷⁹

35. We conclude that, subject to the limitations described herein, an incumbent LEC may impose safety standards that must be met by the equipment to be collocated in its central office. First, we agree with commenters that NEBS Level 1 safety requirements are generally sufficient to protect competitive and incumbent LEC equipment from harm.⁸⁰ NEBS safety requirements, originally developed by the Bell Operating Companies' own research arm, are generally used by incumbent LECs for their own central office equipment, so we conclude that NEBS adequately address the safety concerns raised by incumbent LECs when competitors introduce their own equipment into incumbent LEC central offices.⁸¹ We reject SBC's argument that equipment safety and performance standards should vary from location to location and that no general rules of applicability should be imposed.⁸² While we agree that equipment safety standards are important to protect incumbent LEC central offices, we also believe that as a matter of federal policy, there should be a common set of safety principles that carriers should meet, regardless of where they operate. We agree with those commenters that contend that NEBS requirements that address reliability of equipment, rather than safety, should not be used as grounds to deny collocation of competitive LEC equipment.⁸³ Thus, an incumbent LEC may not

⁷⁸ *Id.* at para. 135.

⁷⁹ In the *Advanced Services Order and NPRM*, we suggested that equipment reliability standards may be better left to the mutual agreement of the competitive LEC, its customers, and its equipment providers. By requiring competitive LECs to satisfy NEBS performance requirements, on top of NEBS safety requirements, competitive LECs may be compelled to engage in unnecessary, costly, and lengthy testing which could delay competitive LECs' ability to provide advanced services. *Advanced Services Order and NPRM* at para. 135 n.253. See e.spire Comments at 28 (allowing incumbent LECs to impose NEBS performance requirements imposes "unreasonable, costly and burdensome" requirements on competitive LECs).

⁸⁰ See MCI Worldcom Comments at 62 (competitive LECs "must be given a level of certainty with respect to acceptable equipment"); Sprint Comments at 13; AT&T Comments at 78.

⁸¹ See *Advanced Services Order and NPRM* at para. 134.

⁸² See SBC Comments at 18-19.

⁸³ See Covad Comments at 25; AT&T Comments at 78; Sprint Comments at 13; Allegiance Comments at 4; DATA Reply at 22; Intermedia Comments at 37.

refuse to permit collocation of equipment on the grounds that it does not meet NEBS performance, rather than safety, requirements.⁸⁴

36. Second, we conclude that, although an incumbent LEC may require competitive LEC equipment to satisfy NEBS safety standards, the incumbent may not impose safety requirements that are more stringent than the safety requirements it imposes on its own equipment that it locates in its premises.⁸⁵ Because incumbent LECs generally have been setting their own rules for the safety standards that collocating carriers must adhere to, we need to adopt measures that reduce incentives for discriminatory action. We agree with commenters' suggestion that an incumbent LEC that denies collocation of a competitor's equipment, citing safety standards, must provide to the competitive LEC within five business days a list of all equipment that the incumbent LEC locates within the premises in question, together with an affidavit attesting that all of that equipment meets or exceeds the safety standard that the incumbent LEC contends the competitor's equipment fails to meet.⁸⁶ We find that absent such a requirement, incumbent LECs may otherwise unreasonably delay the ability of competitors to collocate equipment in a timely manner. For example, without this requirement, incumbents could unfairly exclude competitors' equipment for failing to meet safety standards that the incumbent's own equipment does not satisfy, or may unreasonably refuse to specify the exact safety requirements that competitors' equipment must satisfy.

d. Alternative Collocation Arrangements

(1) Background

37. In the *Advanced Services Order and NPRM*, we made several tentative conclusions and sought comment on issues raised by ALTS in its petition contending that the practices and policies that incumbent LECs employed in offering physical collocation impeded competition by imposing substantial costs and delays on competing carriers for space and construction of collocation cages.⁸⁷ Based on the record submitted in this proceeding, we now adopt several of our tentative conclusions related to the provisioning of collocation space in incumbent LEC premises.

38. In the *Advanced Services Order and NPRM*, we tentatively concluded that we should require incumbent LECs to offer collocation arrangements to new entrants that minimize

⁸⁴ See *supra* n.79 and accompanying text.

⁸⁵ See Covad Comments at 24-25; Qwest Comments at 55; AT&T Comments at 78; DATA Reply at 22; Illinois C.C. Comments at 9-10; Sprint Comments at 13; KMC Comments at 15.

⁸⁶ See Covad Comments at 25 (only with such a procedure in place "will [competitive] LECs be able to know if they are receiving discriminatory treatment"); AT&T Comments at 78; Sprint Comments at 13.

⁸⁷ *Advanced Services Order and NPRM* at paras. 136-44. See AT&T Comments at 79.